

## Appendix 5

<b>OUTCOMES (FOI / EIR)</b>	<b>1<sup>st</sup> Qtr.</b>	<b>2<sup>nd</sup> Qtr.</b>	<b>3<sup>rd</sup> Qtr.</b>	<b>4<sup>th</sup> Qtr.</b>	<b>Total 2009</b>
Number of requests where all information requested has been provided	122 (78%)	99 (79%)	115 (80%)	105 (78%)	441 (79%)
Number of requests where part of the information requested has been provided	17 (11%)	13 (11%)	12 (8%)	17 (13%)	59 (10%)
Number of requests where the applicant has been informed that the information requested is not held (advice and assistance provided)	7 (4)	3 (2%)	3 (2%)	4 (3%)	17 (3%)
Number of requests withdrawn by applicant	8	3	1	2	14
Number of requests refused as they were considered vexatious	0	0	0	0	0
Number of requests refused as they were considered repeated	0	0	0	0	0
Number of requests refused as the costs would exceed the appropriate limit.	1 (1%)	1 (1%)	0	0	2 (1%)
Number of requests refused in full	9 (6%)	9 (7%)	14 (10%)	8 (6%)	40 (7%)

NB figures do not include requests which were later withdrawn or are still outstanding.